

Guide to Laboratory Services

Introduction to Laboratory Services

Pathology Laboratory provides tertiary and reference testing services to all of Iowa, including clinics, independent hospitals, and other reference laboratories. Pathology Laboratory has you, the client, as the center of all we do. Our focus is continuous improvement in providing laboratory information to you.

Contact Information

Physical Location 3001 SE Convenience Blvd, Unit #104 Ankeny, IA 50021

Client Services

Phone (515) 241-8878 or Toll Free 1 (800) 760-9333
Fax (515) 241-8857
Email PL_ClientService@unitypoint.org

Billing Services

Phone (515) 241-6929 or Toll Free 1 (800) 700-3338
Fax (515) 241-8881
Email PL_LabBilling@unitypoint.org

Anatomic Services – Iowa Pathology Associates

Phone (515) 241-8866

Cytology

Phone (515) 963-1627
Fax (515) 963-1505

Supply Ordering

Website Link <http://www.pathologylab.org/supply-ordering.aspx>
Email UPHDM_PLLabSupplies@unitypoint.org

Website and Testing Guide www.pathologylab.org

Hours of Operation

Pathology Laboratory processes and tests samples daily with exception on all federal holidays when the laboratory is closed.

Monday through Friday

- Phones Answered by Client Services 7:00 am to 7:00 pm
- Sample Processed; calls answered if workload permits Until 10:00 pm

Saturday

- Phones Answered by Client Services 7:00 am to 7:00 pm
- Sample Processed 7:00 am to 7:00 pm

Sunday

- Phones Answered by Client Services 7:00 am to 7:00 pm
- Sample Processed 7:00 am to 7:00 pm

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Phlebotomy Collection Services

Pathology Laboratory provides phlebotomy collection services at the following locations:

Pathology Laboratory - Downtown

1212 Pleasant St Lower Level 9

Des Moines, IA 50309

Phone (515) 241-5119

Orders Fax Number: (515) 241-8810

Monday – Friday 7:00am – 6:00pm

Saturday 8:00am - Noon

Pathology Laboratory – North Ankeny Campus

3625 North Ankeny Blvd Suite G

Ankeny, IA 50023

Phone (515) 965-4670

Orders Fax Number: (515) 446-2555

Monday - Friday 7:00am – 5:00pm

Pathology Laboratory - Lakeview

6000 University Ave, Ste 165

West Des Moines, IA 50266

Phone (515) 241-2622

Orders Fax Number: (515) 241-2303

Monday- Friday 7:00am – 5:30pm

Laboratory Supply Ordering

Pathology Laboratory provides laboratory supplies necessary for testing at no charge to clients.

- Supply requests must correlate with testing sent to Pathology Laboratory; this means that you can't order more supplies than your current testing volume.
- Supplies must be used for testing sent to Pathology Laboratory.
- Supplies not listed on the electronic supply form are not provided by Pathology Laboratory.
- Supplies are provided at a specific unit and at a max order level. For example, Transfer Vials come in a unit of 1000/bag and you can order 1 bag per order. Supplies are ordered electronically using the Online Supply Form. Electronic ordering allows for accurate tracking and communication of the status of your order. Working days are Monday through Friday. Orders are not filled on weekends or holidays.

LABORATORY SUPPLIES Legend: [Unit] (Max Order)

TEST REQUEST & TRANSPORTATION SUPPLIES

- ASAP Stickers (Pink) [BND] (2)
- Biohazard Bags 6x9 with Pocket [100/BND] (5)
- Specimen Bag Stickers (Green) [BND] (5)
- STAT Stickers (Red) [BND] (1)
- Transport Caps - Clear [1000/BG] (1)
- Transfer Vials - Clear [1000/BG] (1)
- Transport Vials w/ Cap - Amber [EA] (25)
- Transport Vials w/ Cap - Metal Free [EA] (10)
- White Specimen Bags - Large (20 lb) [BND] (2)
- White Specimen Bags - Medium (12 lb) [BND] (2)
- White Specimen Bags - Small (6 lb) [BND] (2)



**Please Allow: 5 Working Days for Supply Fulfillment and
1-2 Working Days for Delivery**