

Guide to Laboratory Services

Introduction to Laboratory Services

Pathology Laboratory provides tertiary and reference testing services to all of Iowa, including clinics, independent hospitals, and other reference laboratories. Pathology Laboratory has you, the client, as the center of all we do. Our focus is continuous improvement in providing laboratory information to you.

Contact Information

Physical Location

1212 Pleasant Street #LL9 Des Moines, Iowa 50309

Client Services

Phone (515) 241-8878 or Toll Free 1 (800) 760-9333
Fax (515) 241-8857
Email PL_ClientService@unitypoint.org

Anatomic Services

Phone (515) 241-8866

Billing Services

Phone (515) 241-6929 or Toll Free 1 (800) 700-3338
Fax (515) 241-8881
Email PL_LabBilling@unitypoint.org

Supply Ordering

Website Link <http://www.pathologylab.org/supply-ordering.aspx>
Email UPHDM_PLLabSupplies@unitypoint.org

Website and Testing Guide www.pathologylab.org

Hours of Operation

Pathology Laboratory processes and tests samples daily with exception on all federal holidays when the laboratory is closed.

Monday through Friday

- Phones Answered by Client Services 7:00 am to 7:00 pm
- Sample Processed; calls answered if workload permits Until 10:00 pm

Saturday

- Phones Answered by Client Services 7:00 am to 7:00 pm
- Sample Processed 7:00 am to 7:00 pm

Sunday

- Phones Answered by Client Services 7:00 am to 7:00 pm
- Sample Processed 7:00 am to 7:00 pm



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Phlebotomy Collection Services

Pathology Laboratory provides phlebotomy collection services at the following locations:

Pathology Laboratory - Downtown

1212 Pleasant St Lower Level 9
Des Moines, IA 50309
Phone (515) 241-8878
Monday – Friday 7:00am – 6:00pm
Saturday 8:00am - Noon

Pathology Laboratory – Ankeny Campus

3625 North Ankeny Blvd Suite G
Ankeny, IA 50021
Phone (515) 965-4670
Monday - Friday 7:00am – 8:00pm
Saturday- Sunday 8:00am – 3:00pm

Pathology Laboratory - Lakeview

6000 University Ave, Ste 165
West Des Moines, IA 50326
Phone (515) 241-2622
Monday- Friday 7:00am – 5:30pm

Laboratory Supply Ordering

Pathology Laboratory provides laboratory supplies necessary for testing at no charge to clients.

- Supply requests must correlate with testing sent to Pathology Laboratory; this means that you can't order more supplies than your current testing volume.
- Supplies must be used for testing sent to Pathology Laboratory.
- Supplies not listed on the electronic supply form are not provided by Pathology Laboratory.
- Supplies are provided at a specific unit and at a max order level. For example, Transfer Vials come in a unit of 1000/bag and you can order 1 bag per order.

LABORATORY SUPPLIES
Legend: [Unit] (Max Order)

TEST REQUEST & TRANSPORTATION SUPPLIES

<input type="checkbox"/>	ASAP Stickers (Pink) [BND] (2)
<input type="checkbox"/>	Biohazard Bags 6x9 with Pocket [100/BND] (5)
<input type="checkbox"/>	Specimen Bag Stickers (Green) [BND] (3)
<input type="checkbox"/>	STAT Stickers (Red) [BND] (1)
<input type="checkbox"/>	Transport Caps - Clear [1000/BG] (1)
<input type="checkbox"/>	Transfer Vials - Clear [1000/BG] (1)
<input type="checkbox"/>	Transport Vials w/Cap - Amber [EA] (25)
<input type="checkbox"/>	Transport Vials w/Cap - Metal Free [EA] (10)
<input type="checkbox"/>	White Specimen Bags - Large (20 lb) [BND] (2)
<input type="checkbox"/>	White Specimen Bags - Medium (12 lb) [BND] (2)
<input type="checkbox"/>	White Specimen Bags - Small (6 lb) [BND] (2)

Supplies are ordered electronically using the Online Supply Form. Electronic ordering allows for accurate tracking and communication of the status of your order. Working days are Monday through Friday. Orders are not filled on weekends or holidays.

**Please Allow: 5 Working Days for Supply Fulfillment and
1-2 Working Days for Delivery**

